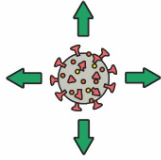


## An update from Melba (6 April 2020)



We know that things have changed for you because of Coronavirus.



Please visit [www.melbasupport.com.au](http://www.melbasupport.com.au) for updates that are important to you right now.

Firstly, **if you live at a Melba home**, and you choose to stay with your family for a short time, then you will need a **doctor's certificate** to come back to your Melba home.



This doctor's certificate will need to say that you are **not sick** with Coronavirus. This means you can then go back to your Melba home.



If the doctor's certificate says you **do have** Coronavirus, then we will speak with you about where you will need to stay, and for how long.

Secondly, we have also made an important decision to keep our day services shut down but it is only for now – it is not forever.

This is to keep all people safe and well.

We promise to let you know when they open up again.

At the moment, our individual support services and respite services are also focusing on the most vulnerable people we support.



Finally, there is a new service for all NDIS participants to receive **priority home delivery** from supermarkets.

This means that you can get your shopping items delivered to your home **before other people.**



You should have got a **code** that is just for you either to **your mobile phone or email** which will give you your **access to this offer.**



If you **did not** receive a code, please call the National Contact Centre on **1800 800 110** to ask for your new code.

The supermarkets offering this are Woolworths, Coles, IGA and Foodland IGA, Foodworks and Harris Farm.



If you have any questions, please call 1300 MYMELBA (1300 696352).